



21 January 2008

Ms L Slade
Managing Director
Ambassador Recruitment
Ambassador House
7 Harrowgate Village
Darlington
DL1 3AA

Dear Liz

I would like to thank you for your help recently in recruiting an Account Manager for IT Training Solutions.

As you know, IT Training Solutions offer high-quality training throughout the North East and were looking for an Account Manager to promote our courses and forge lasting relationships with our clients.

When sourcing new members of staff, we seriously consider the qualities of that applicant to effortlessly integrate with current staff members, coupled with the ability to deliver an exceptional customer service to our clients.

I believe that Ambassador Recruitment truly understood our requirements and would therefore like to thank you for making these attributes as important to Ambassador Recruitment as they are for IT Training Solutions. I also found the service provided, to be professional and unsurpassable, providing regular and honest feedback, ensuring a seamless and high quality process.

I would have absolutely no hesitation in recommending Ambassador Recruitment to any future business, who may be considering using a Recruitment Agency, to assist in their recruitment process.

Thank you once again.

Yours sincerely

Philip Brierley-Jones

Philip Brierley-Jones
Managing Director

